

Current Health & Hygiene Standards

We take great pride in maintaining the highest standards of cleanliness and hygiene. Given the effects of COVID-19, we have taken additional measures in **Riad Charai** today, developed in consultation with local public health authorities, to make our cleaning and hygiene protocols even more rigorous:

- Our hotel team is receiving ongoing briefings and enhanced operating protocols.
- We have increased the frequency of cleaning our public areas (including lobby, door handles, public bathrooms, etc.) and have continued the use of high-grade disinfectant.
- We will continue to adjust food and beverage service in accordance with current food safety recommendations.
- We have increased the deployment of hand sanitizers.

We are prepared to act swiftly should we be alerted to a case of coronavirus at our property.

What to Expect During Your Stay. As you know, the way we travel looks a little different right now, so we wanted to ensure you had the latest list of what to keep in mind when you prepare to travel next. Please reach out to our hotel directly to understand the latest local guidelines.

- **Social Distancing.** Social Distancing continues to be a recommended or required practice in public settings. We've adjusted common areas to help guests adhere to these guidelines. During your stay, please be mindful of other guests and Team Members and maintain the suggested two meters of distance.
- **Masks and Other Protective Equipment.** We recommend bringing one with you. Our hotel has adjusted various processes to allow for limited contact with Team Members for continued safety.
- **Hotel Services and Amenities.** For your safety, some services or amenities such as pool, spa, restaurant and daily housekeeping may be modified or suspended.

Please keep visiting our official communication channels to stay updated on our Health & Safety protocols and procedures that we will implement prior and during your stay.